

DEPARTMENT OF  
COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS



**PROGRAMME OF ACTION**

**BACK TO BASICS**  
**Serving Our Communities**  
**Better**

**Minister Pravin Gordhan**



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Traditional Affairs

18 September 2014

**TAKING LOCAL GOVERNMENT FORWARD**



Putting people first and engaging with communities

Delivering basic services

Good governance

Sound financial management

Building capabilities

## WHAT IS LOCAL GOVERNMENT EXPECTED TO DO?

- ⊙ Democratic and accountable government
- ⊙ Community responsiveness
- ⊙ Sustainable service provision
- ⊙ Socio economic development
- ⊙ Safe and healthy environment
- ⊙ Community involvement
- ⊙ Public service culture

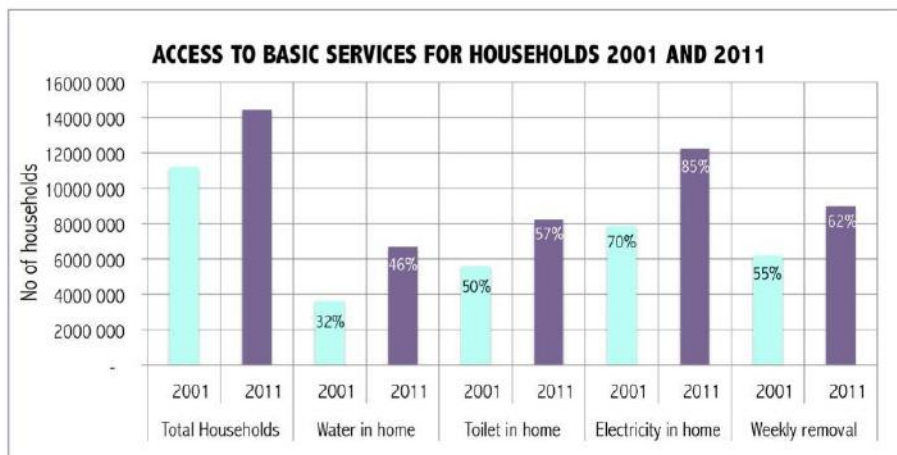
## WHAT MAKES A GOOD MUNICIPALITY?

- ⊙ Political and administrative stability
- ⊙ All committees council/management meet, good political/admin
- ⊙ Alignment of spending & IDP, CAPEX spent, 7% budget on maint
- ⊙ Financial Management: Clean/Unqualified audits
- ⊙ Institutional management: Clear Policy and delegation frameworks
- ⊙ Community satisfaction: Measurable annually.

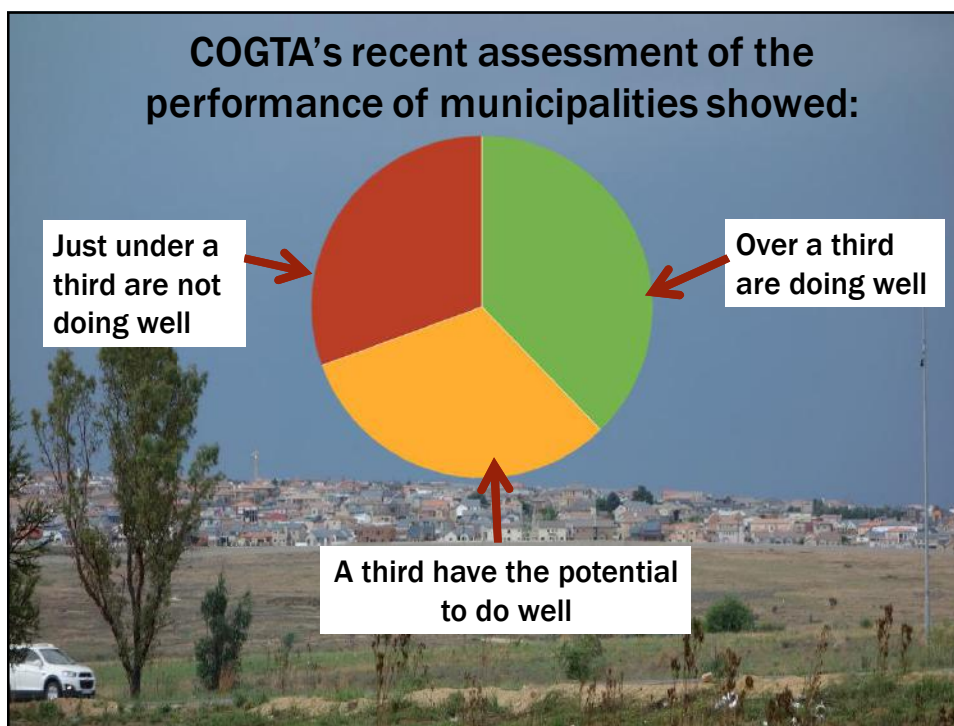
## WHAT MAKES A POORLY FUNCTIONING MUNICIPALITY

- 1 Political and administrative instability, factionalism
- 2 Committees don't meet, fraud & corruption, suspensions & vacancies
- 3 Low service delivery, outages, asset theft, poor maintenance
- 4 Qualified/Disclaimer/non-submittal of audits
- 5 Institutional management: Policies overridden, no delegations
- 6 Community satisfaction: High number community protests

## LOCAL GOVERNMENT'S DELIVERY OF SERVICES



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## OUR ACHIEVEMENTS

- Wall to wall democratic municipalities
- Significant scale of service delivery
- Integrated transport
- Innovative practices ensuring sustainability and resilience



## GETTING THE BASICS RIGHT TO SERVE OUR COMMUNITIES BETTER

**top**

- ⊙ Above average performance
- ⊙ Deliver on developmental mandate
- ⊙ Innovation

**middle**

- ⊙ Basics being performed
- ⊙ Acceptable service delivery
- ⊙ Functioning below acceptable level

**bottom**

- ⊙ Municipalities performing unacceptably
- ⊙ Corruption,
- ⊙ Negative Audits
- ⊙ Poor service delivery
- ⊙ No community engagement



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## WHAT DOES “GETTING THE BASICS RIGHT” MEAN?



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## OUR PRIORITIES

**1**

- ⊙ Get all municipalities out of the dysfunctional state
- ⊙ No one below the middle path

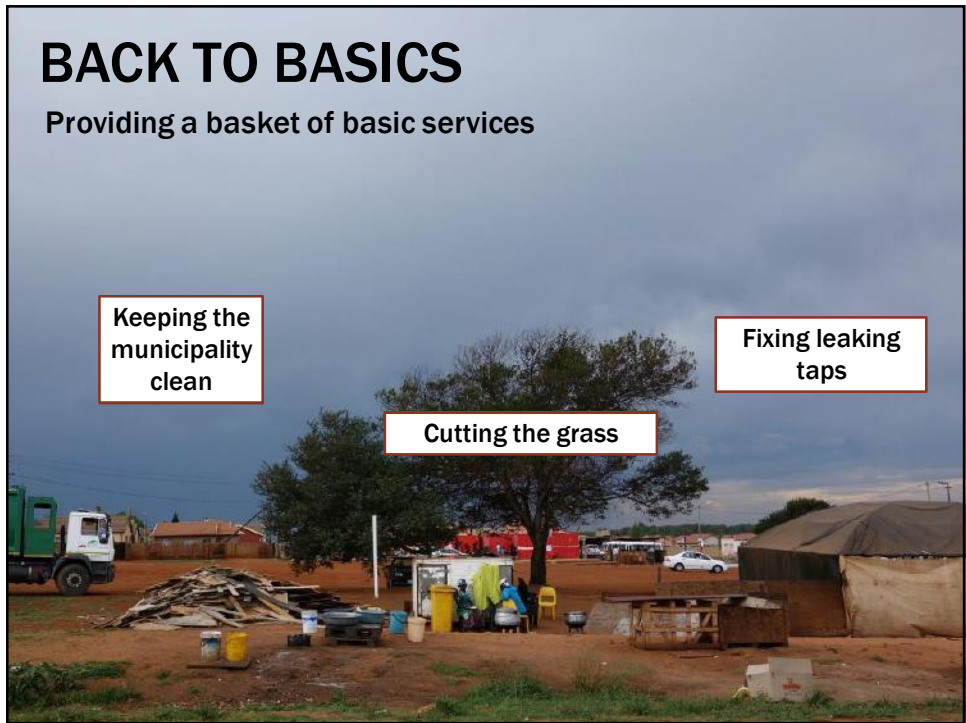
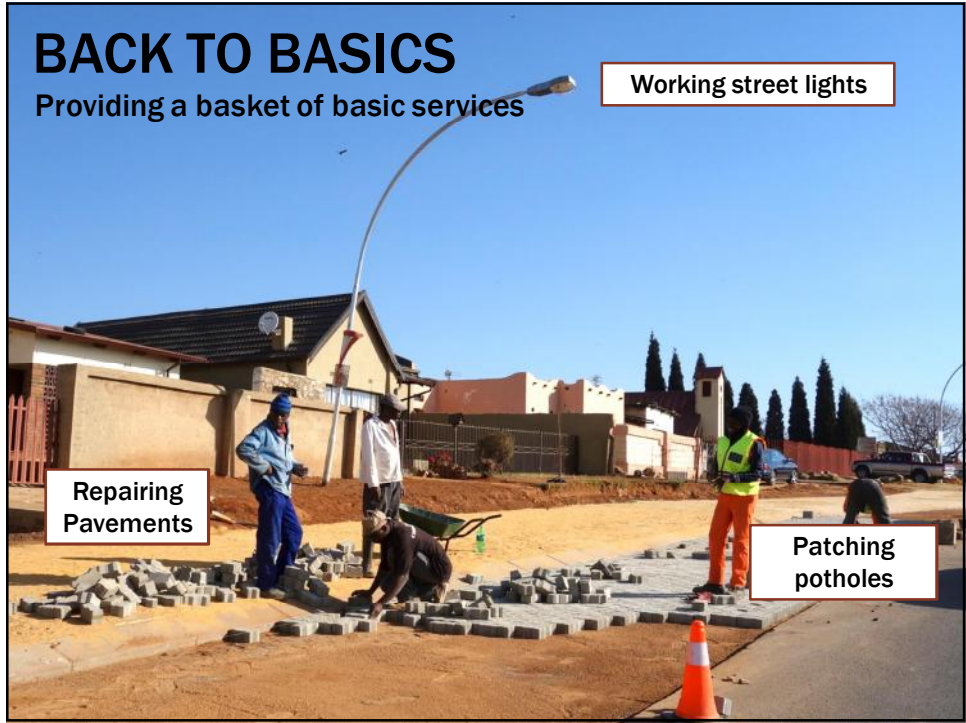
**2**

- ⊙ Support municipalities on the middle path to progress to the top path
- ⊙ And stay there

**3**

- ⊙ Support and incentivise municipalities on the top path to remain there

Targeted and brisk response to corruption and fraud



## **BACK TO BASICS**

### **Basic Service Delivery**

- ⦿ Develop comprehensive infrastructure plans
- ⦿ Implementation of maintenance plans (7% OPEX)
- ⦿ National and Provincial Rapid Response and technical teams established and strengthened
- ⦿ Service delivery interruptions monitored at a national level.



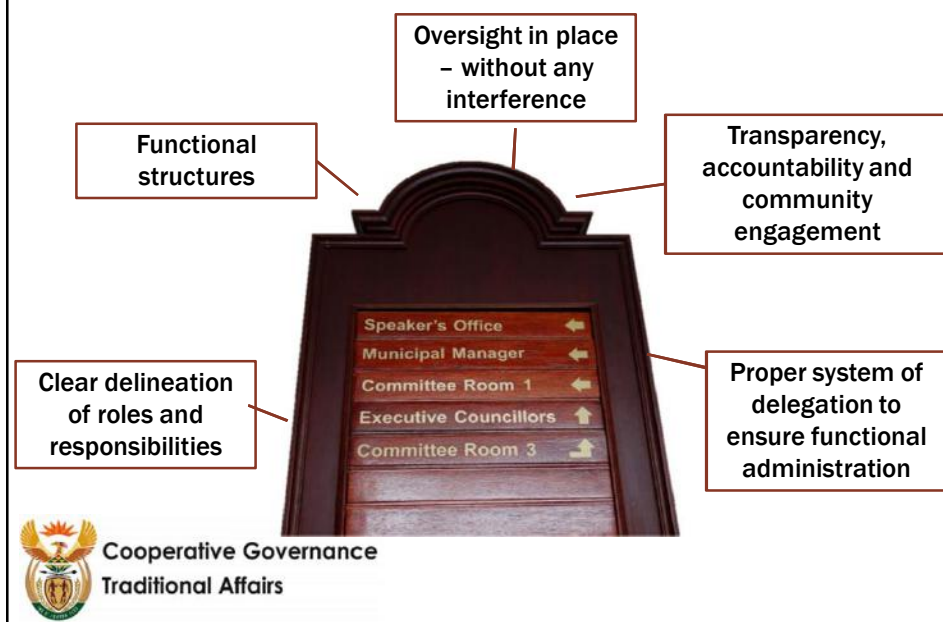
# **No service failures**

where there are, restore them urgently!

# BACK TO BASICS



## GOOD GOVERNANCE



## RESPONSIVE ADMINISTRATION

Competent and capable people and performance management

Functional delegations

Regular interactions between management and organised labour

Shared scarce skills services at district level.

Realistic organograms aligned to municipal development strategy



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## SOUND FINANCIAL MANAGEMENT

Proper record keeping and production of annual financial statements.

Credit control, internal controls and increase the revenue base

Cut wasteful expenditure including monitoring overtime

Functional Supply Chain Management structures with appropriate oversight

## ACTING AGAINST CORRUPTION

- ⊙ Serious consequences for corruption, fraud and maladministration.
- ⊙ Action will be taken in this regard, including asset forfeiture and civil claims (lifestyle audits...?)
- ⊙ Greater transparency and scrutiny for supply chain management
- ⊙ Private sector and civil society must assist

## SUBSTANTIVE COMMUNITY INVOLVEMENT

- ⊙ Regular ward report backs by councillors
- ⊙ Clear engagement platforms with civil society
- ⊙ Transparent, responsive and accountable
- ⊙ Regular feedback on petitions and complaints





## SERVICE DELIVERY INTERMINISTERIAL COMMITTEE (IMC)

President JG Zuma has established the inter-ministerial task team on service delivery. This is led by Minister Pravin Gordhan

The purpose of the Task Team is to fast-track service delivery in areas where there are bottlenecks, quickly respond to areas where there are service delivery problems and ensure that general service delivery is improved.



## TRADITIONAL LEADERS

Continue to promote a harmonious relationship between traditional leadership and local government.

Participate in IDP's and community consultation processes – including land use schemes.

Facilitate access to land for development purposes.



## INTEGRATED URBAN DEVELOPMENT FRAMEWORK

All municipalities contain both urban and rural contexts within their boundaries.

President JG Zuma in SONA 2013 raised the following issues:

- ⊙ Rapid urbanisation – from 63% to 70% by 2030
- ⊙ Apartheid Spatial patterns still persist
- ⊙ Rural development remains a priority
- ⊙ As part of the NDP, all three spheres must manage urbanisation to contribute to rural development

## INTEGRATED URBAN DEVELOPMENT FRAMEWORK

A shared understanding across government and society about how urbanisation should be managed to ensure resilience and inclusion.

VISION	STRATEGIC GOALS	POLICY LEVERS	PROCESS
Liveable, safe, efficient cities and towns that are socially integrated, economically inclusive and globally competitive,	Access, growth, governance, spatial transformation	These ensure there is Integrated spatial planning, transport, Integrated and sustainable human settlements	IUDF is launched today for discussion and finalisation

## CONCLUDING COMMENTS

- ⊙ The back to basics approach relies on municipal political leadership and management to play a significant role.
- ⊙ It must release the necessary commitment to change.
- ⊙ It calls for national, provincial and local coalitions for change and development.
- ⊙ All of us are accountable to change people's lives and create better prospects for the economy.



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## NATIONAL GOVERNMENT'S COMMITMENTS

### SUPPORT

Funding,  
building  
capacity, etc

### MONITOR

Real-time  
monitoring of  
key  
indicators

### INTERVENE

Civil claims,  
asset  
forfeiture,  
applicable  
agencies of  
government

### ENFORCE

Ensure  
adherence to  
norms and  
standards,  
otherwise  
disincentives  
& sanctions



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